

NOS	Element	Sr	Type of Question	Question Text	Option - 1	Option - 2	Option - 3	Option - 4	E/M/D Marking	Correct Answer	Difficulty Level (Easy/ Medium/
ELE/N3182: Site Survey and Requirement Analysis	Interacting with customer	1	DC	Before starting the installation of a surveillance system at a new location, why is it important to first understand the site's basic layout provided by the customer?	To estimate the customer's annual budget only	To identify suitable equipment placement and coverage requirements	To finalize the warranty period of the system	To determine the color of the installed devices	6	2	E
	Understanding customer's requirements	2	FIB	During a site discussion, the technician should determine whether the customer prefers a fixed view, pan/tilt/zoom functionality, or day/night _____ before finalizing the surveillance solution.	components	mounting brackets	power cables	storage racks	6	1	E
	Understanding the site condition	3	SCB	During a site visit, a technician observes that a customer wants to monitor a large warehouse, including entry gates, storage racks, and loading areas. The customer also requests remote viewing on a mobile device and recording for at least 30 days. After assessing the location and customer needs, what should the technician do next?	Choose an option without reviewing the site conditions.	Delay the decision until after the installation is completed.	Proceed with a random selection without considering the customer's needs.	Select the most suitable option based on the observed requirements.	10	4	H
	Suggesting solutions										
	Deciding the CCTV system to be installed	4	LC	During a site inspection, a technician needs to verify whether the display setup required for viewing camera footage is ready for use. What should be checked first?	The color of the installation cables	The brand name of the mounting brackets	The availability and suitability of the viewing device for monitoring	The number of screws available at the location	8	3	M
	Achieving productivity and quality standards	5	CS	During a customer meeting for a surveillance system project, a technician needs to gather complete information about the client's needs and expectations before preparing the installation plan. The technician asks broad	Ignore the customer's expectations and proceed with	Follow a systematic approach to gather information	Delay the discussion and avoid collecting details	Focus only on completing the task quickly	10	2	H
Nos Total									40		
ELE/N3183: Deploying of monitoring system	Procuring CCTV hardware	6	CB	Before starting the setup of a surveillance monitoring arrangement, what should be verified to ensure the supplied items meet the agreed customer requirements and expected functionality?	Check that all supplied items match the approved specifications and required features.	Verify only the color and appearance of the supplied items.	Install all supplied items without comparing them to the agreed requirements.	Confirm that the supplied items are from different manufacturers.	8	1	M
	Testing hardware before installation	7	LC	While connecting a surveillance setup to its power source, why is it important to use a cable with the correct thickness?	To make the cable easier to bend and route through walls	To ensure safe power delivery and reduce voltage drop to the connected devices	To increase the storage capacity of the recording unit	To improve the image resolution of the cameras	8	2	M
	Connecting cables										
	Setting up the camera	8	FIB	To cover a wider viewing area and allow remote movement in different directions, the technician should configure a _____ camera unit.	Fixed Lens Camera	Bullet Camera	Pan-Tilt-Zoom Camera	Dummy Camera	6	3	E
	Using tools and equipment's	9	AR	Assertion (A): After completing the setup of a surveillance system, the installer should hand over the installation records and operating guide to the customer. Reason (R): Providing these documents helps the customer understand system usage, maintenance, and future reference requirements.	Both A and R are true, and R is the correct explanation of A.	Both A and R are true, but R is not the correct explanation of A.	A is true, but R is false.	A is false, but R is true.	8	1	M
	Complying to industry and quality standards										
	Prepare for installation	10	CS	A technician completes the installation and testing of a monitoring setup at a customer site. Before handing over the system, the technician explains how to operate the installed arrangement, informs the customer about the warranty period, and highlights the importance of regular maintenance for reliable performance. What should the technician do in this situation?	Provide complete information about operation, warranty, and maintenance requirements.	Finish the work and leave without any discussion.	Share only basic details and avoid further guidance.	Ask the customer to learn everything independently.	10	1	H
Nos Total									40		
ELE/N3184: Setting up a surveillance system	Installing CCTV and audio systems	11	DC	While setting up a surveillance system, what is the most important factor when placing cameras and audio devices at designated locations?	Position them based on personal preference	Place them according to installation specifications and assigned instructions	Install them wherever cables are shortest	Position them only where they are easiest to access	6	2	E
	Connecting CCTV camera and DVR with the system	12	LC	During the setup of a video monitoring system, several units have been installed and connected. After switching on the recording unit, some video feeds are missing. What should be checked first to ensure proper operation?	All units are painted in the same color.	All units are placed in alphabetical order.	All units are switched off and restarted repeatedly.	All units are properly connected and linked through the correct wiring.	8	4	M
	Setting up CCTV system	13	CB	After completing the setup of a surveillance system, what is the most appropriate action regarding the work location and equipment?	Ignore the remaining activities.	Delay the necessary cleanup work.	Follow the required completion process.	Leave the site without further action.	8	3	M
	Complete installation										
	Checking functioning of CCTV system	14	AR	Assertion (A): A surveillance setup can allow users to watch live footage and review previously captured events whenever required. Reason (R): This is possible because the storage and recording elements preserve video data, enabling later retrieval and playback.	Both A and R are true, and R is the correct explanation of A.	Both A and R are true, but R is not the correct explanation of A.	A is true, but R is false.	A is false, but R is true.	8	1	M
	Interacting with customer	15	CS	A technician has completed the setup of a video monitoring system at a retail store. After installation, the technician checks all cameras, recording functions, and display outputs. The	The work should be stopped immediately.	The work needs to be repeated from the beginning.	No further action is required without verification.	The work has been completed correctly.	10	4	H
Reporting to superior											

	Achieving productivity and quality standards			customer reviews the live and recorded footage and confirms that the video quality, coverage area, and system performance meet their expectations. What should the technician conclude in this situation?							
Nos Total									40		
ELE/N3185: Policies related to Data privacy and security	Adherence to Data Privacy Regulations	16	DC	While setting up a system that collects and stores personal information, which action best supports compliance with data privacy and security requirements?	Follow established procedures and access	Ignore organizational guidelines	Share information without authorization	Store information without any protection	6	1	E
	Secure Installation Practices	17	FIB	Before accessing or handling sensitive information during the setup or servicing of security monitoring components, the technician should first obtain _____ from the customer.	written complaint	warranty card	payment receipt	customer consent	6	4	E
		18	DC	While setting up a new surveillance system, a technician notices that several units still have the factory-set login credentials. What is the most appropriate action to improve security?	Keep the factory credentials to make future	Change all factory credentials and create strong, unique passwords	Use the same simple password for all units to simplify access	Disable password protection completely to avoid login issues	6	2	E
	Data Storage and Retention	19	FIB	To ensure that stored recordings and system data are accessible only to approved staff, _____ should be implemented.	User authentication and permissions	Public access settings	Unrestricted file sharing	Open guest accounts	6	1	E
	Incident Response and Reporting	20	DC	While checking a surveillance system, a technician notices unusual login activity and suspects that unauthorized access may have occurred. What should be the most appropriate action?	Continue working normally	Report the issue to the concerned authority	Make changes without approval	Share information with others	6	2	E
	Customer Education and Support	21	SCB	While working at a customer location, an employee needs to transfer some confidential information to another authorized person. What is the most appropriate action?	Share the information with anyone who requests it.	Store the information in an unsecured location for easy access.	Follow approved procedures and share the information only with authorized individuals.	Discuss the information openly with others.	10	3	H
	Ethical Handling of Data										
Documentation and Record-Keeping											
Nos Total									40		
DGT/VSQ/N0101: Employability Skills (30 Hours)	Introduction to Employability Skills	22	CB	While working at a site, a technician needs to ask a coworker for a screwdriver. Which of the following is the most appropriate way to communicate in basic English?	Give screwdriver now."	Can you please give me the screwdriver?"	Screwdriver there."	You bring tool fast."	8	2	M
	Constitutional values – Citizenship										
	Becoming a Professional in the 21st Century										
	Basic English Skills										
	Communication Skills										
Diversity & Inclusion											
Financial and Legal Literacy	23	DC	While working at a client site, a technician notices that a supervisor is forcing workers to perform duties beyond agreed terms and withholding their entitled benefits. What should the technician do?	Ignore the issue and continue working	Discuss the matter with other workers only	Approach the appropriate authority and seek help as per legal rights and laws	Leave the workplace without informing anyone	6	3	E	
Essential Digital Skills	24	FIB	Before suggesting a solution, it is important to first _____ so that the service provided matches the customer's expectations.	ignore the customer's concerns	understand the customer's requirements	complete the work without discussion	focus only on reducing costs	6	2	E	
Entrepreneurship											
Customer Service											
Getting ready for apprenticeship & Jobs											
Nos Total									20		
Total									180		